

QuickFacts

Cigna Specialty Pharmacy
ServicesSM



Cigna Specialty Pharmacy Services is dedicated to addressing all your specialty medication needs. We offer convenient home delivery of supplies and materials for conditions such as:

- Multiple sclerosis
- Respiratory syncytial virus (RSV)
- Infertility
- Rheumatoid arthritis
- Blood modification
- Hepatitis C
- Growth hormone deficiency
- Endocrine/metabolic conditions
- Enzyme replacement therapies

Experience the benefits of Cigna Specialty Pharmacy Services:

No paperwork. We handle any prior authorizations required to fill your medication.

Round-the-clock service. Cigna Specialty pharmacists are available 24/7 to help you understand your medication and possible side effects.

Prompt shipping. We'll send your medication to your doctor's office or your home, by the date you request.

Required supplies at no additional charge. These include syringes, needles, alcohol swabs and disposable containers.

Discreet packaging. Medications are shipped, *at no additional cost to you*, in specially designed packaging to protect quality and privacy.

How to order:

To begin using Cigna Specialty Pharmacy Services, your doctor may choose one of the following options:

- Ask your doctor to download the appropriate drug specific order form at **Cigna.com**, then complete and fax it to **1.800.351.3616** or
- Call **1.800.351.3606** to speak with a specialist who will place your order.

How soon will the order be received?

Orders are shipped in time to meet the “need by date” indicated when the order is placed. Even if the order is needed the next day, we can supply the medication with no additional shipping cost.

Next day orders must be received by 4 p.m. CST. Allow additional processing time for medications that require review based on Cigna’s prescription drug list.

How are refills ordered?

Refills can be ordered one of two ways.

- Your doctor can call **1.800.351.3606** to use our automated phone system.
- Your doctor can fax a completed order form to **1.800.351.3616**.

For additional information about Cigna Specialty Pharmacy Services, call **1.800.351.3606**. One of our specialists will be happy to help you.



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