

**ELECTRONIC FILING (E-FILING) RULES  
WILLIAMSON COUNTY GENERAL SESSIONS CIVIL COURT  
21ST JUDICIAL DISTRICT**

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**Adopted July 2025  
EFFECTIVE IMMEDIATELY FOR WILLIAMSON GENERAL SESSIONS CIVIL  
COURT**

**E-FILING FOR GENERAL SESSIONS CIVIL COURT WILL BE EFFECTIVE UPON  
ENTRY OF A GENERAL ORDER**

**INTRODUCTION**

The E-Filing Rules set forth herein govern the electronic filing of pleadings and other papers in the General Sessions Civil Court for Williamson County, 21<sup>st</sup> Judicial District. Courts may, by local rule, adopt electronic systems and allow papers to be filed by electronic means that comply with the technological standards promulgated by the Tennessee Supreme Court. The General Sessions Civil Court of Williamson County, Tennessee for the 21<sup>st</sup> Judicial District adopt electronic filing. Pleadings and other papers filed electronically in the General Sessions Civil Courts shall be considered the same as written papers.

These rules may be cited as "Williamson County General Sessions Civil E-Filing Rules."

WHEREAS: The E-Filing rules do not supersede or replace any other Local Rules of Court applicable to General Sessions Civil Court.

**DEFINITIONS**

**"Case Management System" or "CMS"** means a computer system operated by the Clerk's Office which maintains all case information. For the Williamson County General Sessions Civil Court Clerk, the CMS is TNCIS;

**"Clerk"** means the General Sessions Civil Court Clerk of Williamson County;

**"Clerk's Office"** means the office of the General Sessions Civil Clerk in the Williamson County Judicial Center;

**"Convenience Fee"** is the fee charged by the credit card company for payments made online or in connection with electronic filing. The fee is charged in connection with payment by credit card or ACH;

**"Court"** means the General Sessions Civil Court of Williamson County and the Judges;

**"Court Administrator"** means the General Sessions Civil Court Clerk and any Deputy Clerk designated by the Clerk(s) to administer TNCIS, the DMS, and internal users;

**"Document"** means a pleading, plea, motion, application, request, exhibit, brief, memorandum of law, paper, or other instrument in paper form or electronic form which is permitted to be filed pursuant to statute;

**"Document Management System" or "DMS"** means a computer system operated by the Clerk's Office which maintains all electronic and scanned paper documents filed in the Court in electronic form. For the Williamson County General Sessions Civil Court Clerk, the DMS is TNCIS;

**"E-File" or "E-Filing"** means the electronic transmission of original Documents to the Court, and from the Court, for the purposes of recording information and court documents to a Court case or other official court purposes. For purposes of these rules, e-filing does not include the filing of faxed documents;

**"E-File"** is an Authorized User who has an E-Filing approved username and password allowing E-Filing of documents into the DMS;

**"E-Filing Fee"** is the fee an attorney or pro se litigant pays for using the E-Filing system. This fee is \$5.00 per filing up to a maximum of \$50.00 per case or a \$300.00 flat subscription fee per lawyer or pro se litigant for a one year period starting on the date the flat fee is paid. The flat fee pays all the E-Filing fees for all cases that lawyer or pro se litigant participates in, in any Court in the State using the Tybera E-Filing System. This fee is in addition to the Convenience Fee charged by the credit card processor. The E-Filing fee shall not be assessed against the State or to a party declared indigent or to that indigent party's legal representative. Tybera will keep an account of the amount of fees paid in each case;

**"E-Filing Rules"** means the Williamson County General Sessions Civil Court E-Filing Rules;

**"Electronic Court Filing System" or "ECF"** means the software and services provided to Authorized Users to E-File, review filings, and process information that is recorded to the Court's CMS and DMS. For the Williamson County General Session Civil Court Clerk the ECF is Tybera;

**"Filing Fee"** is the statutory fee for court costs per case as defined in T.C.A. 8-21-401 et seq. The schedule of general sessions civil court costs can be found at [www.williamsoncounty-tn.gov/DocumentCenter/View/330/General-Sessions-Cost-Sheet?bidId=](http://www.williamsoncounty-tn.gov/DocumentCenter/View/330/General-Sessions-Cost-Sheet?bidId=);

**"Local Rules"** mean the E-Filing Rules of the General Sessions Civil Court for the Twenty-First Judicial District;

**"Notice of Association"** means a method provided by the ECF that a pro se filer will use to link the ECF Authorized User account to a case participant in TNCIS;

**"Notice of Electronic Filing"** or **"NEF"** means an electronic notice distributed by the ECF to Authorized Users when court documents are E-Filed to a case. The notices are specific to a case and are distributed to case participants or their legal representatives who are registered in the ECF System, recorded in TNCIS as a case participant, and are linked between ECF and TNCIS;

**"Party" or "Parties"** means any person, including an individual, executor, administrator, or other personal representative, or a corporation, partnership, association or any other legal, governmental or commercial entity, whether or not organized under the laws of this State, who is a party in a case pending in the Court and is represented by an attorney or acting pro se;

**"PDF" or "Portable Document Format"** means a computer file format developed by Adobe Systems for representing documents in a manner that is independent of the original application software, hardware, and operating system used to create those documents. Converted Documents must contain the "pdf" file extension;

**"Public Access Terminal"** means a publicly accessible computer provided by the Clerk for the purposes of Allowing E-Filing and viewing of public electronic court records. The public access terminal shall be located in the Clerk's Office and made available during normal business hours. The Clerk's Office may also offer printed copies of the electronic court records and apply relevant copying fees as permitted by relevant statutory and court rules;

**"System Administrator"** means the Tybera Development Group, Inc., management team that supports the Court Administrator and the registration and support of Authorized Users;

**"Terms of Use Agreement"** means the agreement established by the Clerk(s) that sets forth the parameters for the use of the ECF System by all Authorized Users;

**"TNCIS" or "CMS"** means the Tennessee Case Information System or Case Management System software supported by Local Government, owned and controlled by the Tennessee Administrative Office of the Courts, used to manage and record case information specific to Tennessee;

**"Traditional Filing"** is a process by which a Party files a paper document with the Clerk;

**"User Guide"** means the recommendations and modification to procedures specific to the court. All E-Filers should periodically check the General Sessions Clerk's website, [www.williamsoncounty-tn.gov/243/Circuit-Court-Clerk](http://www.williamsoncounty-tn.gov/243/Circuit-Court-Clerk), for updates to the User's Guide. The ECF system will provide a Filer's User Manual specific to how to use the ECF system that will function for state courts in all counties.

## **RULES**

### **RULE 1: FILINGS**

Unless excepted by these Local Rules, any document may be E-Filed that could be filed in Court as a paper document pursuant to statute. Such E-Filing shall constitute the official filing of such documents.

The Court and the Clerk may issue, file, and serve notices, orders, and other documents electronically.

### **RULE 2: FILINGS AFTER EFFECTIVE DATE OF THESE RULES**

Except as expressly provided herein, for all new documents filed on or after the effective date of the E-Filing Rules, the Court shall accept as validly filed all documents that are filed through E-Filing.

### **RULE 3: CASE FILES**

The Clerk shall maintain the original and official case file in electronic format for all new cases filed on or after the effective date of these rules. Existing cases can be converted to e-filed cases at the request of the litigants or their attorneys.

### **RULE 4: TIME AND EFFECT OF E-FILING**

Any E-Filed document shall be considered as filed with the Clerk when the transmission of the entire document is received by the Clerk. Any document received by the Clerk before midnight local time of the Clerk's Office shall be deemed filed on that date if such document otherwise meets all the requirements for filing under the relevant rules of the Court. Upon receipt by the Clerk of an E-Filed document, a transaction receipt will be electronically transmitted by the ECF indicating that the E-Filing has been received. The Transaction Receipt shall serve as proof of filing. In the event the Clerk rejects the submitted document following review, the rejected document shall not become part of the official Court record and the E-Filer will receive notification of the rejection. The E-Filer may be required to re-file the document to meet filing requirements.

A document that is required to be signed, verified, notarized, acknowledged, sworn to, or made under oath may be E-Filed only as a scanned image. The original document shall be maintained by the filing party or attorney and shall be made available upon reasonable notice, for inspection by other counsel, the Clerk, or the Court. Parties or their attorneys shall retain originals until final disposition of the case and the expiration of all appeal opportunities.

If the E-Filing does not occur because of (1) an error in the transmission of the document to the Clerk which was unknown to the sending party; (2) a failure to process the electronic document when received by the Clerk; (3) rejection by the Court or Clerk; or (4) other technical problems experienced by the E-Filer or the Clerk, the Court may, upon satisfactory proof, enter an order permitting the document to be filed nunc pro tunc to the date the document was first attempted to be filed electronically and may also extend the date for any response or the period within which any right, duty, or other act must be performed.

#### **RULE 5: REDACTION AND UNDER SEAL DOCUMENTS**

E-Filers must comply with state statutes regarding redaction of identifying information. E-Filers must redact all information as set forth in T.C.A. §20-6-102, unless otherwise required by statute or otherwise ordered by the Court. If a social security number or taxpayer identification number must be included in a document, only the last four digits of that number must be used. If an individual's date of birth must be included in a document, only the year must be used. If a minor is named, use only the minor's initials. If financial accounts are relevant, only the last four digits of these numbers must be used.

Only information allowed to be redacted by statute or by Court order may be redacted by the E-Filer. If the E-Filer intends to file a document that contains information not set forth in the statute, a motion to place that information/document under seal must be filed. The original unredacted document containing the information requested to be sealed shall be hand filed with the Clerk. If the Judge allows the sealing, the Clerk will then efile the documents under seal.

An E-Filer may not file documents under seal or redact information that is not allowed by statute or court order

It is the sole responsibility of E-Filers to ensure all documents comply with the law requiring redaction of personal identifiers. The Clerk will not review each document for redaction.

#### **RULE 6: FORM OF DOCUMENTS ELECTRONICALLY FILED**

Each E-Filed document shall be uploaded in a PDF format unless it is a proposed order for a judge to review. The document should be formatted in accordance with the applicable Terms of Use Agreement, and these Local Rules governing formatting of paper documents and in such other and further format as the Court may require from time to time. Proposed orders can be E-Filed in Microsoft Word format.

The E-Filer is responsible for verifying that the documents to be E-Filed are legible. Documents that are not legible or scanned sideways will be rejected and will require the E-Filer to correct the document and E-File them again. The corrected documents will be date and time stamped according to the date and time of E-Filing the corrected documents.

In addition to the information required by statute, and any other Local Rule, the party or attorney signing a document that is being E-Filed shall also follow the requirements in Rule 4.

#### **RULE 7: REGISTRATION REQUIREMENT**

Persons who qualify as Authorized Users and who desire to electronically file a Document shall register as an E-Filer on the ECF Website. The registration process requires the prospective user to accept the User Agreement, identify their role for the account, enter their personal information, their username and password, and submit the request. Attorneys must include a valid Tennessee issued Bar Number. There is an approval process that will occur. Once the approval process is completed the user will receive an email notifying them that their account is approved. The user must then register their payment options and credit card with the ECF system and to each Court with which the Authorized User will E-File. If the user does not receive an email, the user can try to determine if their account is activated by logging into the ECF website.

E-Filers shall change their E-Filing profile immediately upon any change in firm name, delivery address, phone number, fax number, or e-mail address.

Attorneys who intend to practice Pro Hac Vice are not allowed to register. Out of State Attorneys who are not admitted to the Bar in Tennessee are required to associate with an attorney who has a Tennessee issued Bar number, and they must follow the rules for participating in a case.

#### **RULE 8: NOTICE OF ELECTRONIC FILING (NEF)**

When a person E-Files to a case, whether they are a case participant or not, notifications of the E-Filing are distributed to Authorized Users that are recorded in TNCIS as case participants or legal representatives. To receive notifications, participants must be Authorized Users and have an active account in the ECF System. In order for the notification to recognize the association of an Authorized User to a case, they must be recorded on the case in TNCIS as a pro se litigant or as a legal representative with a Bar Number. TNCIS only maintains Tennessee issued Bar Numbers.

All Authorized Users agree to receive their notices of documents which are E-Filed in their cases electronically through the ECF system.

Pro se litigants recorded in TNCIS on a case must be registered Authorized Users in ECF and have previously filed a Notice of Association that links the ECF user account to the TNCIS participant ID.

The Court has the ability to configure when NEFs are distributed. Some notifications are distributed when a filer submits the court documents in ECF. Some notifications are distributed after clerk review and approval of the E-Filing. The Court has the ability to configure some documents to not distribute notifications. This last condition may be used when a criminal warrant for an arrest is issued through the ECF system and the court does not want this information distributed to parties on the case.

The NEF does not replace the need for service of process. The NEF satisfies the responsibility of a filer to send service to other parties that are registered in the ECF System and linked as participants on the case for secondary filings. This service does not replace the responsibility of E-Filers to notify parties physically when they are not registered in the ECF system. The ECF system provides a method to identify what case participants are Authorized Users and recorded in TNCIS as participants in the case.

The NEF is distributed as an email and posted in the ECF web interface for access. The email is not always reliable and considered a courtesy notice. It is the responsibility of each Authorized User to login to the ECF and review their NEFs prior to ninety days (90) from the time the NEF is posted to their user account. After ninety days, the NEFs are cleaned up, and the information is removed from the Authorized User's account.

#### **RULE 9: PAYMENT OF FILING FEES**

**Court Costs (General Sessions Civil cases only)** - All E-Filed cases subject to statutory filing fees/court costs shall require payment of such filing fees immediately upon filing unless excused by the Court. These filing fees must be paid with a credit card at the time of E-Filing. Use of the E-Filing Website constitutes the E-Filer's consent to process or charge the credit card supplied. It is the responsibility of the Authorized User to refer to the General Sessions Civil website "williamsoncounty-tn.gov" or call the General Sessions Civil Clerk's office during office hours for a table of fees for cases and documents filed. The ECF system will not calculate the fees in this release of the E-Filing system (release one). When the ECF system provides an estimate in later releases, the Clerk is still responsible for calculation of the fees which may be different from the estimates. This can occur when the Clerk makes corrections to information entered by the filer.

Refunds due to improper collection will require the E-Filer to contact the Clerk's Office directly. The Clerk will issue checks for refunds. Refunds on a case will be paid to the owner of the credit card used to make the payment.

**E-Filing Fee** - The E-filing fee is in addition to the statutory filing fees. This fee is \$5.00 per filing up to a maximum of \$50.00 per case or a \$300.00 flat subscription fee per lawyer or pro se litigant for a one year period starting on the date the flat fee is paid. The flat fee pays all the E-filing fees for all cases filed by that lawyer or pro se litigant in any Court in the State using the Tybera E-Filing System. This fee is in addition to the Convenience Fee charged by the credit card processor. The E-Filing fee shall not be assessed against the State or to a party declared indigent or to that indigent party's legal representative. Tybera will keep an account of the amount of E-filing fees paid in each case.

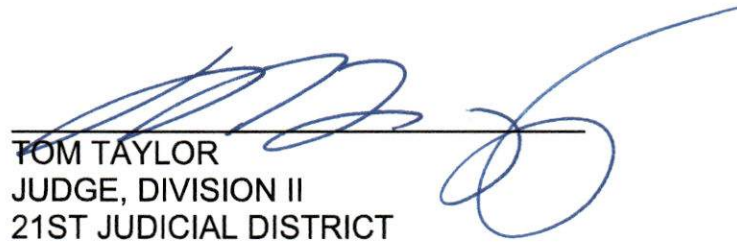
**Convenience Fee** - The credit card vendor will charge a convenience fee for using the credit card services. That fee is paid to the vendor at the time of the charge. Currently, in Williamson County, the convenience fee is 2.50% for credit and debit cards and fifty cents (.50) for online e-checks.

**ORDER**

The foregoing Revised E-Filing Rules applicable in the General Sessions Civil Court of Williamson County within the 21st Judicial District are adopted on this 10<sup>th</sup> day of July, 2025.



DENISE ANDRE  
JUDGE, DIVISION I  
21ST JUDICIAL DISTRICT



TOM TAYLOR  
JUDGE, DIVISION II  
21ST JUDICIAL DISTRICT